



SPECIAL CONDITIONS OF csi Wi-Fi SERVICE (“Wi-Fi Service”) FOR CONSUMER CUSTOMERS

1. Connected device requirement

For your use of the Wi-Fi Service:

- a. your connected device (such as, your computer) must be Wi-Fi and IEEE compliant; and
- b. you agree to follow the instructions given by us from time to time.

We may not be able to provide the Wi-Fi Service to you if any of the requirements are not met.

2. Compatibility and Accessibility

If the access and use of the Wi-Fi Service is:

- a. affected by the compatibility of the device that you are using; or
- b. restricted or blocked by any firewall setting of your computer or the telecommunications network of other Internet service provider(s) that you use for access to the Wi-Fi Service,

We shall not be liable to you or any other users using the Wi-Fi Service for the related loss or damage, or, refund any Charges paid by you for the Wi-Fi Service and any related mobile service charges.

3. Statistical Information

We may provide aggregated, segmental or otherwise, anonymous, statistical information on your usage of the Service (such as but not limited to subscription and usage data), to advertisers upon their request with or without notice to you.